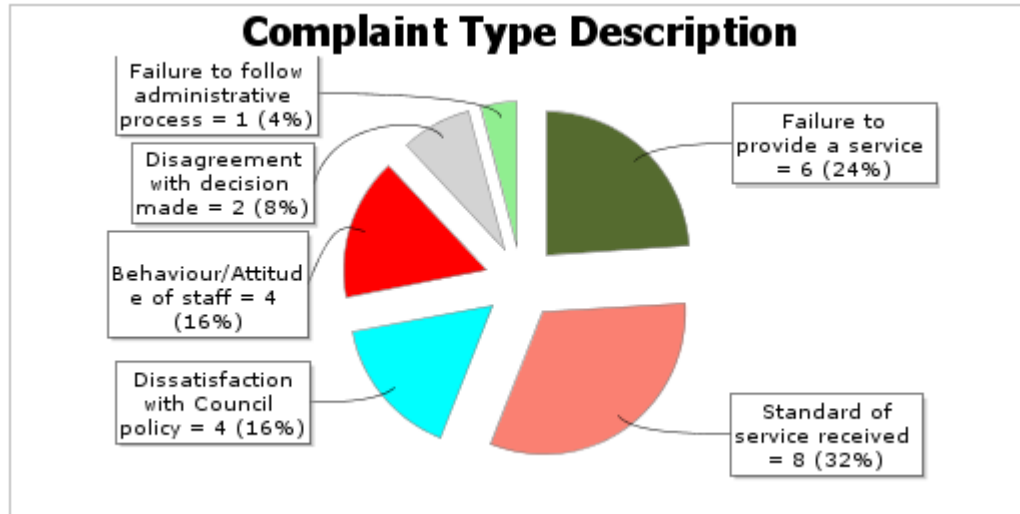


All Complaints - 2017/18 Quarter 1

Generated on: 08 May 2018



ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-16/17-596	Investigation	03-Mar-2017	Closed	10-May-2017	Community Care - Resources		28
COM-16/17-598	Investigation	07-Mar-2017	Closed	04-Apr-2017	Children's Services Directorate		
COM-16/17-599	Investigation	13-Mar-2017	Closed	02-May-2017	Schools	50	86
COM-16/17-602	Investigation	14-Mar-2017	Closed	08-May-2017	Children's Services Directorate		19
COM-16/17-606	Investigation	20-Mar-2017	Closed	27-Apr-2017	Community Care - Resources		8
COM-17/18-624	Frontline	14-Apr-2017	Closed	18-Apr-2017	Governance & Law	3	
COM-17/18-625	Frontline	10-Apr-2017	Closed	10-Apr-2017	Schools		
COM-17/18-628	Frontline	03-May-2017	Closed	08-May-2017	Schools		
COM-17/18-631	Frontline	08-May-2017	Closed	25-May-2017	Finance	8	
COM-17/18-632	Frontline	18-May-2017	Closed	22-May-2017	Planning		
COM-17/18-633	Frontline	23-May-2017	Closed	04-Aug-2017	Roads	48	
COM-17/18-634	Frontline	22-May-2017	Closed	23-May-2017	Schools		

ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-17/18-636	Frontline	12-Jun-2017	Closed	21-Jun-2017	Schools	4	
COM-17/18-640	Frontline	20-Jun-2017	Closed	23-Jun-2017	Schools		
COM-17/18-641	Frontline	23-Jun-2017	Closed	29-Jun-2017	Schools		
COM-17/18-642	Frontline	23-Jun-2017	Closed	30-Jun-2017	Schools	18	18
						18	22
						22	
COM-17/18-643	Frontline	26-Jun-2017	Closed	30-Jun-2017	Schools		
COM-17/18-699	Frontline	11-Apr-2017	Closed	12-Apr-2017	Housing		
379	Frontline	18-Apr-2017	Closed	18-Apr-2017	Housing		
378	Investigation	11-Apr-2017	Closed	12-Apr-2017	Housing		
380	Investigation	19-May-2017	Closed	29-May-2017	Housing		
381	Investigation	23-May-2017	Closed	29-May-2017	Housing		
382	Investigation	05-Jun-2017	Closed	16-Jun-2017	Housing		
383	Investigation	05-Jun-2017	Closed	19-Jun-2017	Housing		
384	Investigation	06-Jun-2017	Closed	19-Jun-2017	Housing		