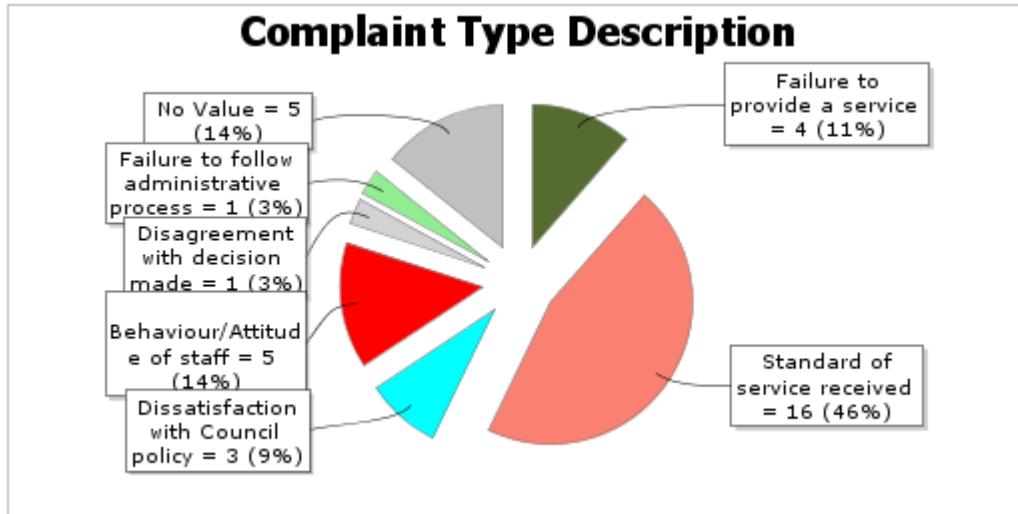


All Complaints - Quarter 2 2016/17

Generated on: 11 November 2016



ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-14/15-154	Investigation	01-Oct-2014	Closed	26-Aug-2016	Governance & Law		2
							196
COM-14/15-155	Investigation	30-Jan-2015	Closed	28-Oct-2016	Governance & Law		425
COM-15/16-237	Frontline	23-Apr-2015	Alert		Planning		
						26	
						13	
COM-15/16-295	Investigation	08-Jul-2015	Alert		Planning		
						7	
COM-15/16-326	Frontline	23-Jul-2015	Alert		Planning		
COM-15/16-420	Frontline	19-Feb-2016	Alert		Planning		
COM-15/16-427	Investigation	19-Feb-2016	Alert		Schools		62
						35	
COM-16/17-446	Investigation	10-Jun-2016	Closed	06-Jul-2016	Roads		

ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-16/17-450	Investigation	06-Jul-2016	Alert		Planning		
COM-16/17-455	Frontline	07-Jul-2016	Closed	14-Jul-2016	Schools		
COM-16/17-457	Frontline	05-Jul-2016	Closed	08-Sep-2016	Roads	42	
COM-16/17-465	Frontline	27-Jul-2016	Closed	29-Jul-2016	Development Director's (Direct) Section		
COM-16/17-468	Frontline	26-Jul-2016	Closed	04-Aug-2016	Corporate Services Directorate	2	
COM-16/17-469	Frontline	15-Jul-2016	Closed	04-Aug-2016	Corporate Services Directorate	9	
COM-16/17-470	Frontline	12-Aug-2016	Closed	22-Aug-2016	Children's Resources	1	
COM-16/17-472	Frontline	27-Jul-2016	Closed	23-Aug-2016	Planning	14	
COM-16/17-473	Frontline	27-Jul-2016	Closed	16-Aug-2016	Planning	9	
COM-16/17-474	Frontline	02-Aug-2016	Closed	19-Aug-2016	Children's Services Directorate	3	
COM-16/17-475	Frontline	18-Aug-2016	Closed	19-Aug-2016	Schools		
COM-16/17-477	Investigation	23-Aug-2016	Alert		Planning		
COM-16/17-478	Frontline	23-Aug-2016	Closed	25-Aug-2016	Schools		
COM-16/17-481	Frontline	26-Aug-2016	Closed	30-Aug-2016	Planning		
COM-16/17-482	Frontline	25-Aug-2016	Closed	01-Sep-2016	Schools		
COM-16/17-484	Investigation	16-Sep-2016	Closed	28-Sep-2016	Planning		
COM-16/17-485	Frontline	22-Sep-2016	Closed	28-Sep-2016	Children's Services Directorate		
COM-16/17-486	Frontline	27-Sep-2016	Closed	28-Sep-2016	Roads		
COM-16/17-492	Frontline	25-Aug-2016	Closed	09-Oct-2016	Children's Services Directorate	20	
COM-16/17-495	Frontline	30-Sep-2016	Closed	05-Oct-2016	Children's Services Directorate	2	
COM-16/17-515	Frontline	23-Sep-2016	Alert		Schools		
351	Investigation	20-Jun-2016	Closed	01-Jul-2016	Housing		
352	Frontline	21-Jul-2016	Closed	22-Jul-2016	Housing		
353	Investigation	27-Jul-2016	Closed	01-Aug-2016	Housing		
357	Frontline	14-Sep-2016	Closed	14-Sep-2016	Housing		
358	Investigation	21-Sep-2016	Closed	30-Sep-2016	Housing		
356	Investigation	07-Sep-2016	Closed	14-Sep-2016	Housing		

