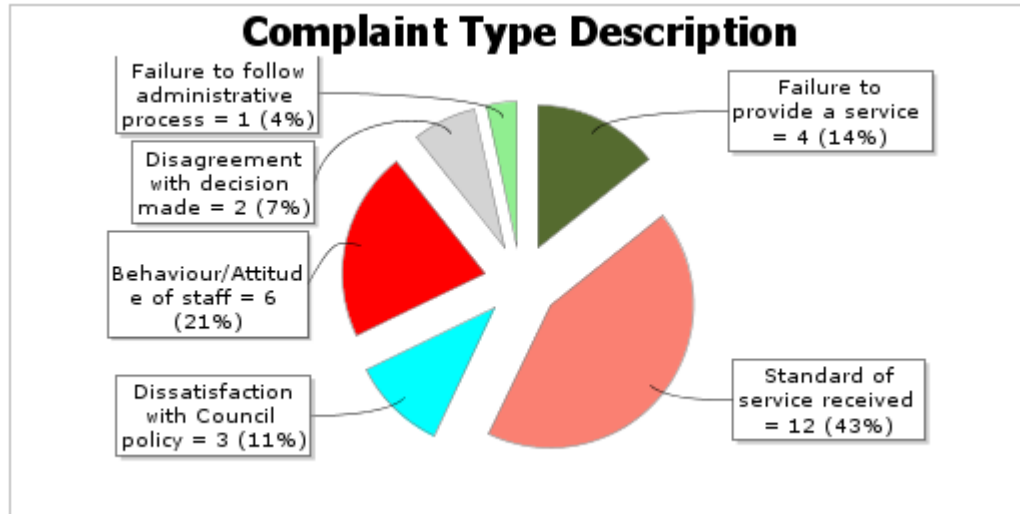


All Complaints - 2017/18 Quarter 2

Generated on: 08 May 2018



ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-17/18-633	Frontline	23-May-2017	Closed	04-Aug-2017	Roads	48	
COM-17/18-644	Frontline	10-Jul-2017	Closed	10-Jul-2017	Community Care - Resources		
COM-17/18-645	Frontline	10-Jul-2017	Closed	10-Jul-2017	Community Care - Resources	199	
COM-17/18-646	Frontline	12-Jul-2017	Closed	18-Jul-2017	Community Care - Resources		
COM-17/18-648	Frontline	14-Jul-2017	Closed	14-Jul-2017	Economic Development		
COM-17/18-649	Frontline	20-Jul-2017	Closed	13-Sep-2017	Children's Services Directorate	34	
COM-17/18-650	Investigation	24-Jul-2017	Closed	30-Aug-2017	Community Care - Resources		7
COM-17/18-652	Investigation	26-Jul-2017	Closed	21-Aug-2017	Schools		
COM-17/18-653	Investigation	18-Jul-2017	Closed	04-Aug-2017	Housing	7	
COM-17/18-666	Frontline	29-Aug-2017	Closed	29-Aug-2017	Infrastructure Services Directorate		

ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-17/18-668	Frontline	31-Aug-2017	Closed	08-Sep-2017	Community Care - Resources		
COM-17/18-669	Investigation	01-Sep-2017	Closed	30-Apr-2018	Schools		147
COM-17/18-671	Frontline	18-Aug-2017	Closed	08-Sep-2017	Ferry and Air Operations	10	
COM-17/18-672	Frontline	06-Sep-2017	Closed	13-Sep-2017	Schools		
COM-17/18-673	Investigation	06-Sep-2017	Closed	10-Oct-2017	Schools		38
COM-17/18-674	Frontline	12-Sep-2017	Closed	18-Sep-2017	Schools		
COM-17/18-675	Investigation	17-Sep-2017	Closed	17-Oct-2017	Children's Services Directorate		
COM-17/18-676	Investigation	24-Aug-2017	Closed	27-Sep-2017	Schools	12	4
COM-17/18-677	Frontline	24-Aug-2017	Closed	19-Sep-2017	Schools	13	
COM-17/18-678	Investigation	18-Sep-2017	Closed	30-Oct-2017	Community Care - Resources	4	76
COM-17/18-679	Investigation	19-Sep-2017	Closed	10-Oct-2017	Schools		
COM-17/18-680	Frontline	25-Sep-2017	Closed	29-Sep-2017	Schools		
COM-17/18-681	Investigation	21-Sep-2017	Closed	15-Nov-2017	Schools	2	19
COM-17/18-682	Investigation	21-Sep-2017	Closed	14-Mar-2018	Schools	8	83
							101
COM-17/18-690	Frontline	27-Sep-2017	Closed	03-Nov-2017	Community Care - Resources	22	
386	Investigation	10-Jul-2017	Closed	14-Jul-2017	Housing		7
387	Investigation	24-Jul-2017	Closed	04-Aug-2017	Housing		13
388	Investigation	24-Jul-2017	Closed	26-Jul-2017	Housing		6