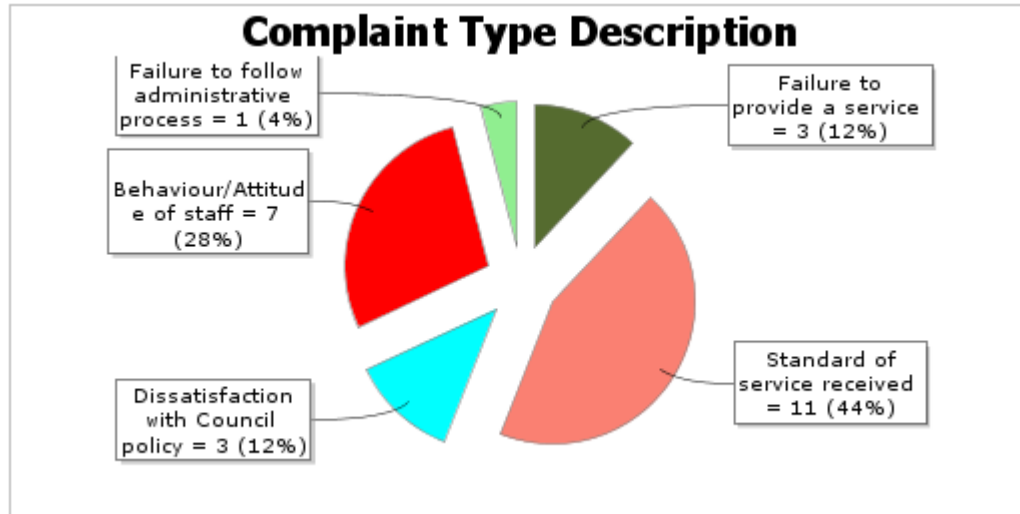


All Complaints - 2017/18 Quarter 3

Generated on: 08 May 2018



ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-17/18-669	Investigation	01-Sep-2017	Closed	30-Apr-2018	Schools		147
COM-17/18-673	Investigation	06-Sep-2017	Closed	10-Oct-2017	Schools		38
COM-17/18-675	Investigation	17-Sep-2017	Closed	17-Oct-2017	Children's Services Directorate		
COM-17/18-678	Investigation	18-Sep-2017	Closed	30-Oct-2017	Community Care - Resources	4	76
COM-17/18-679	Investigation	19-Sep-2017	Closed	10-Oct-2017	Schools		
COM-17/18-681	Investigation	21-Sep-2017	Closed	15-Nov-2017	Schools	2	19
COM-17/18-682	Investigation	21-Sep-2017	Closed	14-Mar-2018	Schools	8	83
							101
COM-17/18-683	Frontline	23-Oct-2017	Closed	27-Oct-2017	Schools		
COM-17/18-684	Frontline	25-Oct-2017	Closed	01-Nov-2017	Schools	18	
COM-17/18-685	Frontline	26-Oct-2017	Closed	27-Oct-2017	Schools		
COM-17/18-686	Frontline	30-Oct-2017	Closed	02-Nov-2017	Infrastructure Services Directorate		

ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-17/18-687	Investigation	01-Nov-2017	Closed	20-Dec-2017	Children's Services Directorate	11	16
COM-17/18-688	Frontline	03-Nov-2017	Closed	10-Nov-2017	Harbour Master & Port Operations		
COM-17/18-689	Frontline	03-Nov-2017	Closed	10-Nov-2017	Schools		
COM-17/18-690	Frontline	27-Sep-2017	Closed	03-Nov-2017	Community Care - Resources	22	
COM-17/18-691	Frontline	02-Nov-2017	Closed	03-Nov-2017	Infrastructure Services Directorate		
COM-17/18-693	Frontline	03-Nov-2017	Closed	03-Nov-2017	Harbour Master & Port Operations		
COM-17/18-694	Frontline	26-Oct-2017	Closed	07-Nov-2017	Schools	75	
COM-17/18-695	Frontline	09-Nov-2017	Closed	16-Nov-2017	Schools		
COM-17/18-697	Frontline	14-Nov-2017	Closed	22-Nov-2017	Schools	1	
COM-17/18-698	Frontline	20-Nov-2017	Closed	27-Nov-2017	Schools		
COM-17/18-701	Frontline	27-Nov-2017	Closed	28-Nov-2017	Planning		
COM-17/18-702	Frontline	27-Nov-2017	Closed	06-Dec-2017	Community Planning & Development	2	
COM-17/18-722	Frontline	21-Dec-2017	Closed	21-Dec-2017	Transport Planning	43	
391	Investigation	06-Oct-2017	Closed	13-Oct-2017	Housing		