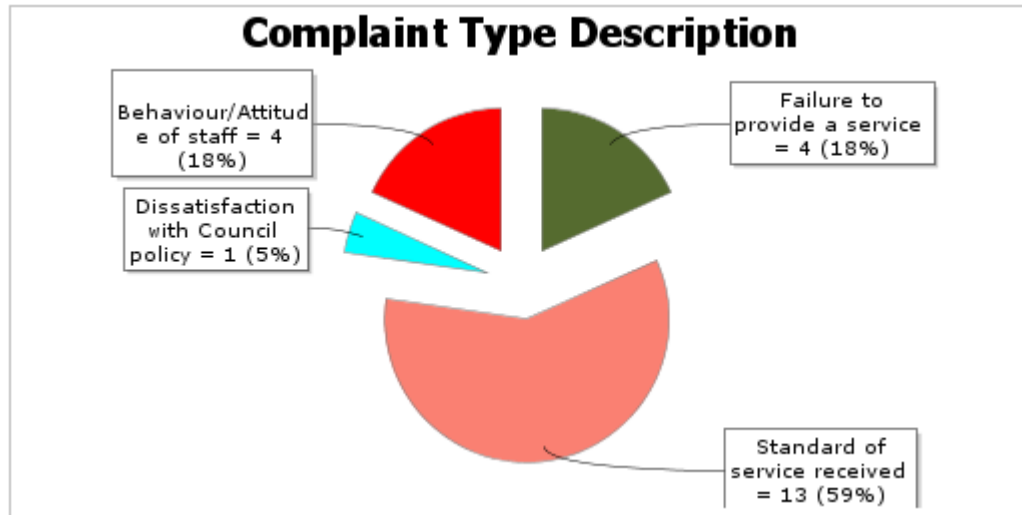


All Complaints - 2018/19 Quarter 3

Generated on: 23 January 2019



ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-18/19-768	Investigation	16-Apr-2018	Alert			32	
COM-18/19-807	Investigation	08-Jul-2018	Closed	19-Oct-2018			1
COM-18/19-816	Investigation	27-Jul-2018	Closed	12-Nov-2018			26
COM-18/19-822	Frontline	17-Aug-2018	Closed	17-Dec-2018		81	
COM-18/19-838	Frontline	25-Sep-2018	Closed	01-Oct-2018			
COM-18/19-840	Frontline	27-Sep-2018	Closed	04-Oct-2018			
COM-18/19-842	Investigation	28-Sep-2018	Closed	29-Nov-2018			
COM-18/19-844	Frontline	24-Sep-2018	Closed	05-Oct-2018		4	
						4	
COM-18/19-850	Investigation	08-Oct-2018	Closed	13-Nov-2018			6
COM-18/19-851	Frontline	05-Oct-2018	Closed	18-Oct-2018		8	
COM-18/19-852	Frontline	25-Oct-2018	Closed	02-Nov-2018			
COM-18/19-854	Frontline	30-Oct-2018	Closed	05-Nov-2018			
COM-18/19-855	Frontline	01-Nov-2018	Closed	08-Nov-2018			

ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-18/19-856	Investigation	02-Nov-2018	Closed	14-Dec-2018			10
COM-18/19-857	Investigation	31-Oct-2018	Alert				
COM-18/19-858	Frontline	05-Nov-2018	Closed	13-Nov-2018		1	
COM-18/19-859	Frontline	06-Nov-2018	Closed	06-Nov-2018			
COM-18/19-863	Frontline	26-Nov-2018	Closed	29-Nov-2018			
COM-18/19-864	Frontline	27-Nov-2018	Closed	06-Dec-2018		2	
COM-18/19-866	Frontline	03-Dec-2018	Closed	04-Dec-2018			
COM-18/19-867	Investigation	04-Dec-2018	Closed	11-Jan-2019			
COM-18/19-872	Frontline	25-Nov-2018	Closed	11-Dec-2018		6	