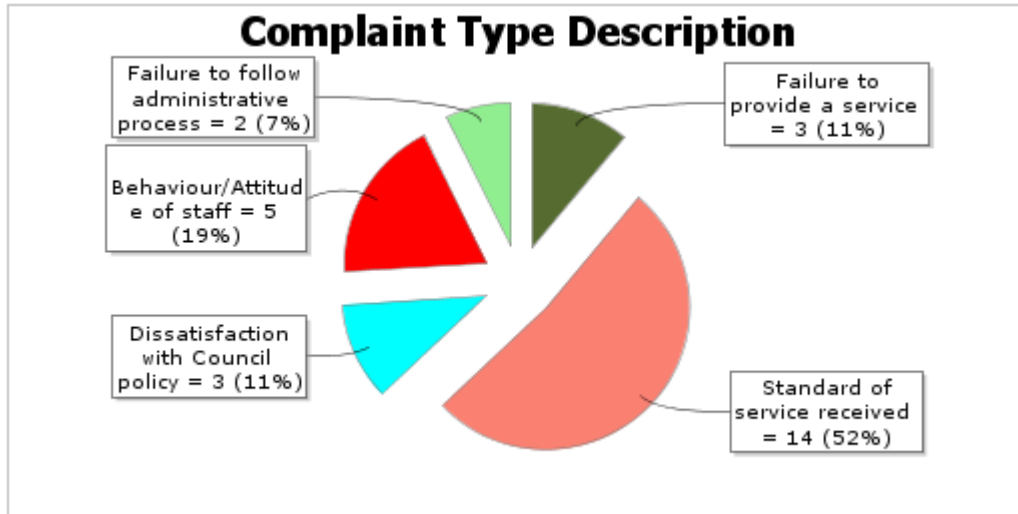


All Complaints - 2018/19 Quarter 2

Generated on: 22 January 2019



ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-18/19-768	Investigation	16-Apr-2018	Alert			32	
COM-18/19-786	Frontline	11-May-2018	Closed	05-Jul-2018		34	
COM-18/19-791	Investigation	11-Jun-2018	Closed	09-Jul-2018		3	
COM-18/19-792	Investigation	11-Jun-2018	Closed	09-Jul-2018		5	
COM-18/19-796	Investigation	12-Jun-2018	Closed	21-Sep-2018		5	70
						82	
COM-18/19-803	Frontline	21-Jun-2018	Closed	04-Jul-2018		4	
COM-18/19-804	Frontline	29-Jun-2018	Closed	31-Aug-2018		41	
COM-18/19-805	Investigation	20-Jun-2018	Closed	06-Aug-2018		6	13
COM-18/19-807	Investigation	08-Jul-2018	Closed	19-Oct-2018			1
COM-18/19-809	Investigation	16-Jul-2018	Closed	23-Jul-2018			
COM-18/19-810	Frontline	23-Jul-2018	Closed	25-Jul-2018			
COM-18/19-816	Investigation	27-Jul-2018	Closed	12-Nov-2018			26
COM-18/19-821	Frontline	27-Aug-2018	Closed	03-Sep-2018			

ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-18/19-822	Frontline	17-Aug-2018	Closed	17-Dec-2018		81	
COM-18/19-823	Frontline	03-Sep-2018	Closed	13-Sep-2018		3	
						3	
COM-18/19-824	Investigation	06-Sep-2018	Closed	24-Sep-2018			
COM-18/19-826	Frontline	17-Sep-2018	Closed	24-Sep-2018			
COM-18/19-838	Frontline	25-Sep-2018	Closed	01-Oct-2018			
COM-18/19-839	Frontline	24-Sep-2018	Closed	27-Sep-2018			
COM-18/19-840	Frontline	27-Sep-2018	Closed	04-Oct-2018			
COM-18/19-842	Investigation	28-Sep-2018	Closed	29-Nov-2018			
COM-18/19-844	Frontline	24-Sep-2018	Closed	05-Oct-2018		4	
						4	
COM-18/19-845	Investigation	26-Jun-2018	Closed	09-Jul-2018			
COM-18/19-846	Frontline	14-Aug-2018	Closed	15-Aug-2018			
COM-18/19-847	Frontline	15-Aug-2018	Closed	22-Aug-2018			
COM-18/19-848	Investigation	20-Aug-2018	Closed	10-Sep-2018			
COM-18/19-849	Frontline	17-Sep-2018	Closed	21-Sep-2018			