

For initial enquiries please contact the service most relevant to your concern:

- **Educational Psychology:**  
01595 745588
- **Vision Service:**  
01595 745588
- **Hearing Impairment and Communication Service:**  
01959 745588
- **ASN Outreach Service (Social Communication and ASD):**  
01595 745588
- **Home-link Service:**  
01595 745408
- **Pre-School Home Visiting Service:**  
01595 745407
- **Additional Support (Behaviour):**  
01595 745088

This leaflet can be made available in audio, Braille or electronically (BSL) on request.

### The Education Additional Support Needs Outreach Group:

For general information regarding the Education ASN Outreach Group please contact :-

Psychological Services  
Charlotte House  
Commercial Road  
Lerwick  
Shetland  
ZE1 0QL

Telephone: 01595 745588 (Wednesday mornings)

Email:  
[educ.asn.outreach@shetland.gov.uk](mailto:educ.asn.outreach@shetland.gov.uk)

Further information is available here:  
[http://www.shetland.gov.uk/education/asn\\_home.asp](http://www.shetland.gov.uk/education/asn_home.asp)

getting  
it right  
for every child  
in Shetland

## The Education Additional Support Needs Outreach Group



Information for  
Parents/Carers, Teachers  
and Other Agencies



**Shetland Islands Council**  
**Children's Services**

Pictures provided by Clipart

## The Education Additional Support Needs (ASN) Outreach Group

The Education ASN Outreach Group works in partnership with others to promote inclusion and improve outcomes for children and young people across Shetland.

The group aims to promote a flexible approach to support inclusive practice and provision within Children's Services, to enable all children to achieve their potential.

The Education ASN Outreach Group includes the following services:

- Educational Psychology Service
- Vision Services
- Hearing Impairment and Communication Service
- ASN Outreach Service (Social Communication and ASD)
- Home-Link Service
- Pre-School Home Visiting Service
- Additional Support (Behaviour Support)

## What the Education ASN Outreach Group does

The remit of the group is to support staff in schools / pre-school settings, partner agencies, children, young people and families by working collaboratively with others to provide holistic support as part of the Getting It Right For Every Child (GIRFEC) process.

The group will do so through:

- Consultation and advice
- Assessment
- Direct Intervention
- Staff development and Training
- Networking and Linking
- Strategic Development

## Accessing the group

- Group members can be contacted by telephone or email for initial enquiries.
- For discussion about an individual child / young person, consent from parents / carers and the child / young person (where appropriate) should be sought using the Getting It Right For Every Child (GIRFEC) consent forms.
- Consultation and advice at this stage may be sufficient to address concerns.

## Request for Involvement

- In some cases, additional assessment and advice may be required and a *Request for Involvement* form should be completed and submitted to the group via a central email address (provided overleaf).
- Requests for involvement will be discussed at the group's weekly meeting and allocated to the most appropriate service for follow up.
- The relevant Education ASN Outreach Group professional will then follow up on the request by liaising with the person / service requesting involvement. Existing Local Authority and service processes will then be followed to ensure that parents are fully involved in the process.