With You For You (WYFY) Pathway

WYFY – What is it? WYFY is a route to appropriate support for all adults 18+.

Who's involved and what is their role?

3rd Sector: The 3rd sector offer tier 1 level support and preventative work that meets their own service access criteria or provide commissioned services through a Service Level Agreement with SIC to meet eligible need according to the statutory eligibility criteria. The WYFY process requires that when 3rd sector providers identify an individual's eligible needs that cannot be met through their own provision alone, that they make a referral through WYFY; with consent of the individual. During the process of referral 3rd sector services will provide appropriate and proportionate information to SIC staff completing 'Understanding You', in order to ensure individuals outcomes and needs are fully understood.

NHS: The NHS provides services to meet medical/clinical need that are condition dependent, through primary and secondary care. The WYFY process requires that when NHS staff identifies individuals with eligible needs that cannot be met by NHS that they refer into WYFY process; with consent of the individual. During the process of referral NHS staff will provide appropriate and proportionate information to SIC staff completing UY, in order to ensure individuals' outcomes and needs are fully understood within the context of their medical need. In some circumstances, it will be appropriate for NHS staff to conduct an 'Understanding You' assessment and take on the roll of Care Co-ordinator.

Local Authority/SIC: The Local Authority has a statutory duty to assess any adult who they believe may need community care or support. Assessments will be conducted using an 'Outcomes Focused' approach and recorded on an 'Understanding You' by Social Workers and Senior Social Care Workers. In some circumstances it will be appropriate for Occupational Therapists and Housing Officers to conduct an 'Understanding You' assessment and take on the roll of Care Co-ordinator. Assessors are responsible for gathering information from relevant agencies involved in the individual's lives to ensure they have a comprehensive understanding of what the individual's outcomes and needs are.

Pre-WYFY Involvement:

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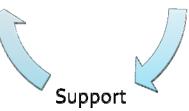
Review

(Straightforward Single service involvement)

Using own referral form; assessment tools which are appropriate and proportionate to need, services will:



Assess



If an outcome is identified that cannot be met through own service provision or by one other relevant provider refer to duty social work

Referral

Statutory Involvement:

Statutory Involvement:
STAGE 1 Referral and Screening

The role of duty social work is to screen referrals. The outcomes of this stage are:

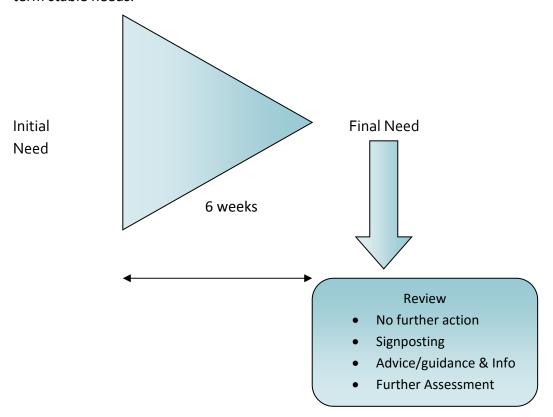


- No Further action
- Signposting
- Advice/guidance & info
- Initial Assessment
- ASP

Stage 2

Enablement/Getting to know you

To ensure individuals needing to learn or re-learn skills for everyday living have access to 6 weeks free Enablement; the purpose of this is to promote independence and reduce the initial need for immediate intervention to none or longer term stable needs.



Stage 3

Assessment & Planning

The Understanding You (UY) is used as a **Single Shared Assessment**, this is to identify individuals:

- Personal Outcomes
- Strengths /Assets/Resilience
- Needs
- Risks
- Capacity
- Eligibility

This is done by pulling together appropriate and proportional information from the individual and all involved including 3rd Sector, NHS, Family and Carers. Resource allocation/Individual Budgets are calculated at this point and based on eligibility.

Planning: Following a completed assessment and budget allocation a support plan is put in place, based on the personal outcomes identified.

Stage 4

Monitoring & Review

Monitoring is essential in ensuring support is working to meet personal outcomes. The level of monitoring will depend on the complexity of the individual case. Monitoring will inform the review. 6 monthly reviews are held locally and will include:

- Personal Outcomes
- Satisfaction and experience of services
- Other changes as a result of support, i.e. confidence, skills gained

The views of others involved will also be taken into consideration, including family and Carers.

Overview of Pathway

