



# 4



**OUR  
PERFORMANCE  
MATTERS**

## AT A GLANCE ...

Highlights of some of the positive aspects of Council performance from the fourth quarter (January to March 2021) that were reported to committees during May/June 2021

# 1

## £100m Islands Deal

Heads of Terms agreement was signed – the highest per capita investment of any of the Scottish growth deals



# 2

Success for the Anderson High School Library with its bid of **£4,000** to the School Library Improvement Fund



# 3

Building and Burial Services, Fleet Team and the Roads Maintenance Service were all **shortlisted as finalists** in the 2021 APSE Awards



# 4

Shetland Crown Estate Fund – to date **20** projects across Shetland have been approved, with grant awards totalling



# £1,083,246

# 5

Third Viewpoint Survey completed with the **vast majority of employees** saying they felt they had been well supported during the pandemic



## Education and Families Committee:

Achievements included:

- The local review of remote learning in February 2021, highlighted the following strengths: the range of approaches to remote learning; the monitoring of learner engagement and support for children and families where learner engagement was challenging; the frequency and quality of feedback to learners from school staff for all children and young people engaging in remote learning; and the development and progress of digital skills on the part of children and young people and staff to support remote learning.
- Shetland Library public computers have been used for a total of 2,443 hours during the year 2020-21 and the library has been able to maintain this essential access almost continuously since reopening from lockdown in July 2020.
- The Anderson High School Library was successful in a £4,000 bid to the School Library Improvement Fund and has launched a pilot project 'AHS Reads'. This project aims to enhance the reading for pleasure experience for pupils who have reading difficulties and to ultimately close the attainment gap for pupils who struggle to read.
- The Sport and Leisure Service worked in partnership with NHS Shetland to create Covid-19 mass vaccination centres for the Shetland population in the Gilbertson Park and Scalloway Primary School Games Halls.

## Development Committee:

Achievements included:

- 10 year plan to attract people to live, work, study and invest in Shetland is to be refreshed to update actions and targets, and to recontextualise in light of the impacts of COVID-19 on communities and industry.
- Shetland Islands Regional Marine Plan was approved at Council on 14 April 2021, and sent to Scottish Ministers for adoption. Once adopted, it shall be the first Regional Marine Plan in Scotland.
- The Active Travel Strategy was approved in March 2021. Since then officers have been working on developing projects within the delivery plan and identifying suitable funding streams to support the delivery of projects.

## Environment and Transport Committee:

Achievements included:

- The Building and Burial Services and Fleet Team have been shortlisted as finalists in the Association of Public Service Excellent 2021 UK-wide competition. Building and Burial Services for 'Best Performer (Building Maintenance)' and Fleet for 'Most Improved Performer (Transport Operations and Vehicle Maintenance)'.

The Roads Maintenance Service have also been shortlisted as finalists in the 2021 APSE awards competition as one of the UK 'Best Performers'.

## Policy and Resources Committee:

Achievements included:

- Human Resources facilitated 120 live training courses from January to March with 894 delegates – during a period when Shetland was under Level 3 restrictions.
- 4,602 iLearn courses were completed by council staff during this three-month period.
- ICT Services have continued to support council staff to work from home with a significant increase in requests for additional equipment and digital solutions.
- Planning also began during this quarter for the Scottish Parliamentary elections, which were held on 6 May 2021. Significant additional planning was required, to ensure polling stations and the count had sufficient social distancing and hygiene measures in place.

## Integration Joint Board:

Achievements included:

- The draft Shetland Islands Health and Social Care Partnership Annual Performance Report 2020-21 was presented for approval, recognising that the performance data will be included later in the year once national comparisons are available.



**SHETLAND**  
ISLANDS COUNCIL

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<https://coins.shetland.gov.uk>

