



# 2



**OUR  
PERFORMANCE  
MATTERS**

## AT A GLANCE ...

Highlights of some of the positive aspects of council performance from the first quarter (April to June) that were reported to committees during September 2021

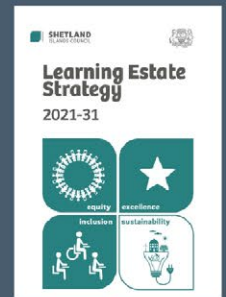
# 1

Library shortlisted for **special anniversary award** and **runner up** at Libraries Connected award\*



# 2

Shetland **Learning Estate Strategy** 2021-31 approved



# 3

Phase one demolition on the Knab site is **almost complete**



# 4

So far we've saved

# £184,271

using our pool cars



# 5

The number of Building Services jobs completed on time is **up 8% from 73% to 81%**



## Education and Families Committee:

Achievements included:

- \*The library's talking newspaper team was a runner up in the Libraries Connected awards, and the whole staff team has been shortlisted for a Scottish Library and Information Council special anniversary award.
- Children's Services have sustained regular and constructive dialogue with school managers, teaching unions, and colleagues in Human Resources, ICT, and Health and Safety in respect of the operational issues for education settings relating to the pandemic.
- A new Space Education, Employment and Skills Pipeline (SSEESP) working group has been set up as part of the Shetland Space Project. This working group is focused on taking forward four areas as part of the development of the space economy in Shetland with progress captured in a [new Glow Blog](#).
- The Period Products working group has been established to co-ordinate the rollout of free period products in communities in line with the Period Dignity Bill.
- The Sport and Leisure Team organised and delivered a successful 'Get Into Summer' programme of activities for children and young people across Shetland. This culminated in the 'Pedal Lerwick' event with over 500 registered participants.
- The Mossbank Primary School's play area was fully refurbished by the council's Leisure Facilities Team.

## Development Committee:

Achievements included:

- The first part of the project to refresh the 10 year plan is to describe a Place Plan for Shetland which will map the current local and national strategic priorities and initiatives against the Shetland Partnership Plan Outcomes. This work has now begun.
- Promote Shetland supported the council's process to recruit for the Head Teacher of the Fair Isle Primary School, which gained national attention.
- An early engagement community survey was carried out in October and a stakeholder conference took place in November to inform the refresh of the Local Housing Strategy.
- The first round of online public engagement on the Regional Transport Strategy closed in October, with a very encouraging response rate. Around 250 individual briefings have also been issued to support one-to-one engagement with a diverse range of organisations and businesses within and outwith Shetland. Analysis of all the feedback is now underway and the findings will be reported early in the New Year.

- In Q2, four business and community grants were approved under the Economic Development Grant Scheme, with £62,253 in grant funding approved in total.
- There were 62 enquiries received through the Business Gateway service in Q2. The overall satisfaction rate in Shetland was 83%, with 100% of respondents saying the support they received via Business Gateway would be beneficial in helping their business, and 100% saying they would recommend Business Gateway to other business people or those looking to start a business.

## Environment and Transport Committee:

Achievements included:

- The upgrade at the Energy Recovery Plant (ERP) to install new water cooled wear zones in place of the old refractory inside the furnace was completed early October.
- The summer seasons surface dressing and resurfacing programmes have been successfully completed.
- We have collaborated with Keep Scotland Beautiful to create a Shetland-specific climate emergency training course. The course covers introduction to climate change science, impacts and adaptation, reducing emissions (mitigation) and action/communication.

## Policy and Resources Committee:

Achievements included:

- Work continued apace on the college merger during Quarter 2. This remained the highest priority for Corporate Services until Vesting Day was achieved on 1 August 2021. Work has now commenced to identify all of the lessons learnt from the project.
- We completed the Early Learning and Childcare works at Sandwick Junior High School and Lunnasting Primary School. We also tendered for works at Scalloway Primary School and Bell's Brae Primary School.



**SHETLAND**  
ISLANDS COUNCIL

Find out more at:

[shetland.gov.uk/performance](https://shetland.gov.uk/performance)

<https://coins.shetland.gov.uk>

