



2

OUR PERFORMANCE MATTERS




At a glance...

Highlights of some of the positive aspects of Council performance from Quarter 2 (July to September 2017) that were reported to committees in December 2017.

1

58



building warrants issued this quarter

The average time taken was 44.74 days, an improvement from Q1.

2

Community Planning and Development staff helped secure

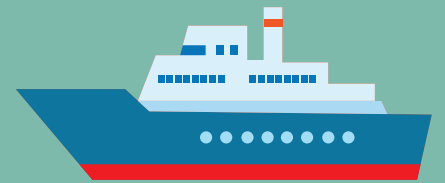


£590,201

for local groups and projects

3

99.97%



ferry availability

4



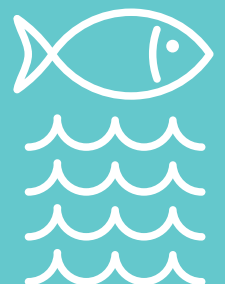
Train Shetland had two nominations in the Scottish Apprenticeship Awards for 'Apprentice of the Year', and their Foundation Apprentice was the category winner.



5

50,107 boxes of fish were landed at Scalloway Fish Market in Q2, up on the target of 36,000 and up on the Q1 figure of 44,211.

Fish tonnage was also up on target – at 2,255 tonnes against 1,500.



- Our target for inspecting play areas was met for the first half of the year with inspections being completed routinely. The target is 90% and we achieved 98.6%.
- We achieved consistently higher than the national average on attendance rates for primary and secondary school pupils – 96.1% and 91.9% respectively for Q2.
- Community Planning and Development staff supported 13 external funding applications up to period ending September 2017 – with eight being successful, three unsuccessful and two awaiting decision. This equates to an overall success rate of almost 73%, above the annual target. The external funding landscape continues to be very competitive, but these results demonstrate a good level of success to date.
- During Q1 and 2, 118 building warrants were granted – 88 domestic and 30 non-domestic. The average time for non-domestic projects decreased from 67 days to 42 days despite the increase in applications.
- Train Shetland Vocational Training had 40 new Modern Apprenticeship starts in Q2, an increase of eight since the last update report. This includes seven in Engineering, 11 in Construction, one in Agriculture and seven in Health and Social Care.
- In Q2 of 2017/18, there were no lost sailings by adverse weather. This compares to four in the same quarter (2016/17) and 73 in the same quarter (2015/16).
- The CAA audit report of Tingwall Airport Air Traffic and Engineering systems undertaken in October 2017 commended the team on delivering continuous improvement in safety systems and processes.

Find out more at:

www.shetland.gov.uk/about_performance/
www.shetland.gov.uk/coins/calendar.asp



**Shetland
Islands
Council**