

Finance

Supporting people

57 Crisis Grants **£6,323.13**

65 Community Care Grants **£73,155.66**

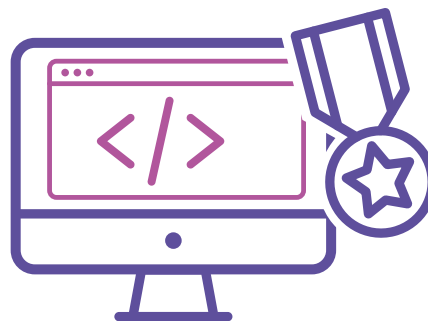
TOTAL **£79,478.79**



1025 Council Tax Reduction claims

ICT

Achieved 'Sitemorse Top 5 Best Local Authority Website' award



4000+ ICT service users supported in locations across Shetland

Governance & Law

foi

839 FOI/EIR (Freedom of Information/Environment Impact Requests) **89% within 20 days**

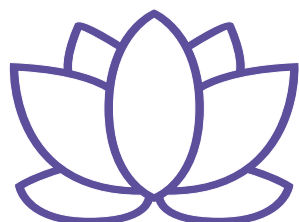
68 Council and Committee meetings

Human Resources



40% increase on the number of **new employees supported** with relocation to Shetland

59 Young People working in the council through supported employment and apprenticeships



470 staff received well-being support through our Staff Welfare service

Assets, Commissioning and Procurement



Early learning and Childcare facilities completed in Urafirth, Mossbank, Brae and Scalloway



New Council Chamber at St Ringan's hosted the first meeting of the new Council



Opening of the newly refurbished **Old Library**

80

procurement contracts awarded including a new Health and Social Care Case Management System and Supply and Delivery of Marine Grade Gas Oil