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**OUR
PERFORMANCE
MATTERS**

AT A GLANCE ...

Highlights of positive performance from the last quarter (July to September) reported to committees in November 2022

1

Exam results for National 5, Higher and Advanced Higher **all above Scottish average**



2

Scottish Government rates our Building Standards Service as a '**strong performing local authority**'*



3

414 entries of a "**particularly high standard**" in the Young Writer competition



4

We're working with Promote Shetland to **help essential front-line services** with recruitment



5

Our **net zero target** is **2045**



Education and Families Committee:

Achievements included:

- The first ever 'Safer Islander' event took place at Anderson High School on the 21 September 2022. The event involved around 180 secondary one pupils, with representatives from local emergency services, the construction sector, agriculture industry and utility companies. Pupils heard advice on how to avoid dangerous situations, how to react if they found their safety threatened, and heard more about the role of the emergency services and when to contact them.
- New mobile library and home delivery schedules were launched in July, which will improve service resilience and give rural customers clearer information and more service options.
- Shetland Library worked with Shetland Arts to deliver the children and young people's strand of the Wordplay book festival in September. This included author events, school visits, workshops and the award ceremony for the Library's Young Shetland Writer competition.
- A new online booking system for Islesburgh House Hostel was introduced at the start of July and bookings have significantly increased since then. In fact, over this quarter, the hostel has been fully booked on most days.
- Our Sport and Leisure Service delivered a hugely successful summer holiday programme, which included the popular Picnic and Play in the Park sessions on a 'roadshow' to six locations outside Lerwick. Attendance was excellent and feedback was extremely positive. The programme culminated in Lerwick's Summer Cycle where well over 500 people came along to enjoy cycling in a safe closed-roads environment.
- Our Sport and Leisure Services capital project to develop the Happyhansel Primary School Play area into an inclusive play area was completed on time and to budget.

Development Committee:

Achievements included:

- The Local Housing Strategy was approved on 6 September 2022, along with prioritised action and implementation plans.
- Officers across the council have been working with partners to develop plans to support households, communities and businesses through the coming winter. This includes: financial advice services; energy advice and support for household improvements; provision of clear information on the supports available; and opportunities for communities to provide winter activities.

In addition, work continues to raise the profile for the need and justification of a 'Shetland tariff'.

- Outline Business Cases for all of the Shetland Islands Growth Deal projects have been agreed by the Islands Growth Deal Joint Committee and submitted to Scottish and UK Governments, working towards Full Deal sign off before the end of this financial year.

Environment and Transport Committee:

Achievements included:

- The new refuse collection vehicles (due for delivery 2023) have been procured 'hydrogen ready'. As or when hydrogen becomes available, these will be fully converted, which will realise significant carbon savings given their high fuel use.
- A bespoke climate emergency training course has been created with Keep Scotland Beautiful. The council will be rolling out the course to all staff from January 2023.
- 20.9% of household waste in Shetland was recycled between July and September, double the target set. While still below the national average, our recycling figures have taken a sharp increase since the introduction of the kerbside recycling scheme, with more opportunities to come when the deposit return scheme is introduced.

Policy and Resources Committee:

Achievements included:

- Corporate Services developed the first draft of the Strategic Action Plan to respond to the Audit Scotland Recommendations, and the Accounts Commission findings in our Best Value Assurance Audit (August 2022)
- We completed the Medium Term Financial Outlook 2022-2027
- Staff are developing an approach to community engagement on the 2023-2024 council budget-setting process



SHETLAND
ISLANDS COUNCIL

Find out more at:

shetland.gov.uk/performance

<https://coins.shetland.gov.uk>

