



SHETLAND ISLANDS COUNCIL

FERRY OPERATIONS

Credit Account Facility - Eligibility Criteria

- 1.1 Shetland Islands Council Ferry Operations offer credit facilities to persons and companies travelling regularly on board its vessels.
- 1.2 Account cards allowing fares for vehicles and their drivers to be charged to a credit account can be issued, with invoices for any payments due being issued monthly in arrears.
- 1.3 All travel charged using these facilities will be charged at the full fare rate, and no discount will be applied.
- 1.4 Vehicle drivers wishing to take advantage of existing discounted fares must continue to utilise Multi-Journey Tickets, or pay on board, with discount being applied on production of a previously issued SIC Covid Account Card or Shetland Islands Council issued NEC card. Passengers will continue to have the discounted rate applied automatically.
- 1.5 Credit facilities will only be offered to persons/companies who meet the minimum spending criteria of £60/month or £700 per annum. Adherence at this level will be monitored and if this level is not achieved consistently cards may be withdrawn.
- 1.6 Credit accounts which have been inactive for a period exceeding twelve months will be withdrawn.
- 1.7 Applications for a credit account can be made by contacting ferries.admin@shetland.gov.uk